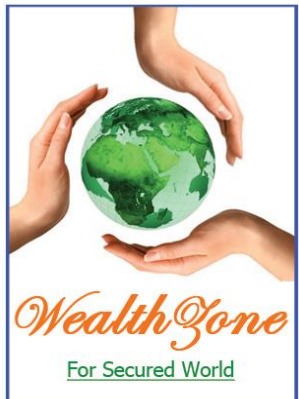




Wealth Zone Technologies

For secured world

...serve warmth
Sit back
Leave the rest
to **hotsoft**



hotsoft
efficient hotel management system

هوت سوفت

برمچل کفو لوتیل تدبیر نظام برمچل ماهر لوتیل تدبیر نظام

SMART HOTELS



COMFORT...

Comfort is the buzz word in the hospitality industry and is the benchmark for both guest and hosts. In a competitive customer centric environment, running a hotel or resort efficiently requires extensive infrastructure and impeccable processes that need to be managed.



In a competitive customer centered environment, running a hotel or resort needs a proper infrastructure backing and impeccable process. An integrated and effective hotel management system right on purpose helps timely implementation of services and facilities.

Hotsoft is a fully integrated suite of products consisting of modules that can be easily added or expanded allowing effective and easy management from smaller operations to global, multi branded network of hotels and resorts. It can be deployed in any size environment, from a single property with just a front office to a large, full fledged hotel with various departments like sales & marketing, catering, revenue management, quality management, back office and materials management.

In addition, Hotsoft offers products for a hotel chain's corporate office, including Central Reservation Systems for both centralized guestroom and function space sales, Enterprise Information System and the Customer Relationship Management (CRM) package specifically designed for the hospitality industry.





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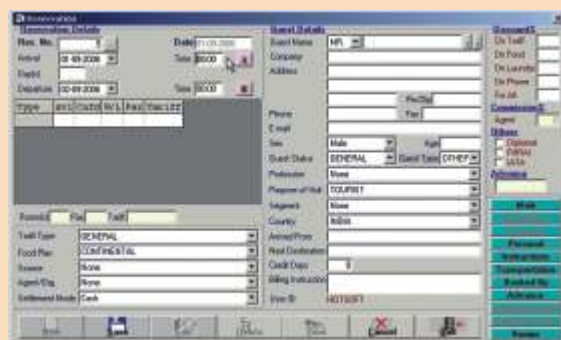
COMPETENCE...

Yes, competence, Hotsoft provides it. Several reputed brands in the hospitality industry ranging from star deluxe to medium size properties have adopted Hotsoft to enhance efficiency.

Hotsoft is a GUI based and WEB enabled Hotel Business Management Solution, developed with Oracle (Standard/ Enterprise editions) as its database. It wears Visual Basic as the front end and Windows/ Novell/ Linux as operating systems to provide reliable and secure data base management. To make it more user friendly, the system has been designed as various modules and each module in turn provides detailed reports of activities within it.

KEY MODULES

- Front Office Management
- EPABX Interface & Telephone Billing System
- Foreign Exchange & Encashment System
- Housekeeping Management
- Laundry Management & Billing System
- Restaurant Management System
- Banquets & Event Management System
- Bar & Beverages Management System
- Stock Control & Inventory Management
- Food-Cost & Yield Management System
- Payroll & Personnel Management
- Asset Management
- Finance Management
- Engineering & Maintenance Management
- Management Information System (MIS)
- Sales & Marketing
- Centralized Reservation System (CRS)
- Web Enabled Reservation Management System (e-RMS)
- Customer Information System (CIS)
- PDA Device Interface
- Touch Screen Interface
- Direct Messaging System
- Interactive Voice Response System (IVRS)
- Key Card Interface
- Intranet Mail Options
- Punch Card Interface
- Privilege Card System



EFFICIENCY...

Front Office Management

The Front Office Management System is a multi featured module designed specifically for limited service independent properties and hotel chains. Its large, easy to read display gives quick to front desk functions with a touch screen graphic user interface. Simple user interface and online help make training new staff quicker and easier. Features include reservations, front desk, cashier, housekeeping, night audit, system set up and over 100 standard reports.

Features

- User-wise parameterization.
- Travel agent/source wise tariff.
- Business centre.
- Front office budget.
- Guest history multi process sorting.
- Quick check-in/reservation.
- Check-in/Check-out SMS to departments.
- Permission setting to delete/edit/discount.
- Reservation slab settings.
- Auto GRC/C-form printing.
- Finance module interface.
- On-line user manual and help menu.
- SMS alerts to managers.

Reports

- Room revenue report
- Sales register
- Front office collection
- Night audit reports
- Cash-Credit flow
- Guest history
- Room occupancy chart
- Reservation reports
- Occupancy forecast
- Business centre bills
- High bills
- Receipts/paid-outs reports
- Advance register
- Complimentary bill reports
- Performance analysis
- Guest tariff details
- Source-wise sales
- TAC report
- C-form
- Luxury Tax statements
- Transaction log
- Guest comments
- GUI sale reports (graph mode)

EPABX Interface & Telephone Billing System

Focuses on delivering optimal, customized, cost effective functionality. The module is scalable.

Features

- On-line call capture.
- Multi tariff tasking.
- Auto check-in/check-out link to front office.
- Wake-up call setting.
- Smart call routing system.
- On-line user manual and help menu.

Reports

- Extension-wise call status
- Room-wise call details
- Junction-wise call details
- Type-wise call records
- Wake-up call reports
- Check-in/check-out status
- Call rate history
- Telephone bills
- Complimentary calls

Foreign Exchange & Encashment System

Integrated to front office, this module takes care of all foreign currency transactions with multi-mode settlement options.

Features

- On-line encashment certificate printing.
- Multi currency mode tasking.
- Auto check-in/check-out link to front office.
- Deposit marking.
- Currency purchase transaction.

Reports

- Transaction rate history
- Currency purchase register
- Currency deposit register
- RLM statements
- Currency-wise collection
- Check-in/check-out status
- Encashment on MODs
- GUI reports (graph mode)
- Profit & loss statements

Housekeeping Management

A user- friendly module that helps the housekeeping department to manage day-to-day operations.

Features

- User rights.
- Common guest supplies.
- Auto check-in/check-out link to front office.
- Periodical cleaning/maintenance.
- Extra bed supplies.
- Lost & found book keeping.
- Housekeeping stock control.
- Mini-bar billing.

Reports

- Housekeeping stock register
- Lost & found register
- Room make-up register
- Supplies statements
- Check-in/check-out status
- Mini-bar bill register
- GUI reports (graph mode)
- Extra bed supply details
- Stock valuation and costing
- Guest response sheet
- Transaction log



Laundry Management & Billing System

Easy and secure, this module looks after the cumbersome process of laundry management with minimum man power.

Features

- Guest/ in-house linen register.
- Laundry billing and supplies.
- Check-in/check-out link info to front office.
- Gate pass and linen order generation.
- Vendor credit a/c link to finance module.

Reports

- Housekeeping stock register
- Lost & found register
- Room make-up register
- Supplies statements
- Check-in/check-out status
- Mini-bar bill register
- GUI reports (graph mode)
- Extra bed supply details

Restaurant Management System

Intuitive and proactive screens give the product extreme flexibility in various areas of operations viz. fast food outlets, remote captain order etc. This system provides an integrated F&B module and materials management module. The F&B module allows for both Issue Based Costing and Recipe Based Costing.

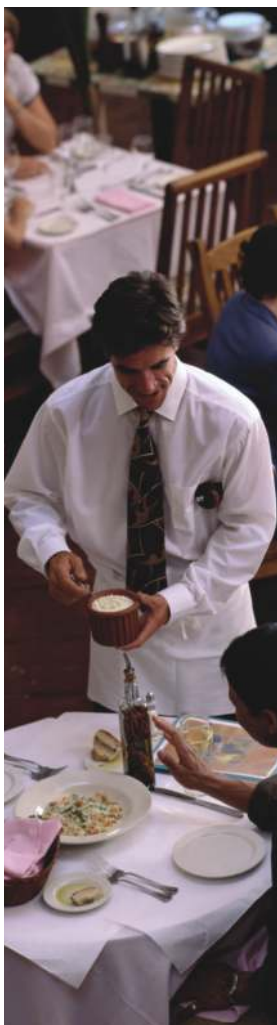
Features

- User defined control parameter.
- KOT item preparation description print.
- Check-in/check-out link info to front office.
- Remote KOT print with wireless technology.
- POS location toggling.
- Supports multi currency/multi mode/cross mode settlements.
- Touch screen interface.
- Captain order bifurcation to multiple kitchen.
- Separate HOT/complimentary bill series.
- Direct interface to finance module.
- Room credit with food plan amount display.
- Single bill split to multi pax options.
- Food-cost link to kitchen store module
- Restaurant time/session setting.
- Discount/edit/delete parameters.

Reports

- Billed/unbilled KOT list
- Bills (detailed/summary)
- F&B sales register
- Cover turn-over report
- Cash-credit fund flow
- Item group-wise sales
- Item-wise sales
- Kitchen-wise sales
- Complimentary/HOT bills
- Transaction status
- GUI reports (graph mode)
- Budget vs. actual sales
- F&B advance register
- Monthly sales comparison
- HOT report
- Sales tax statements
- Tips register
- Duplicate bill register
- Cancelled/edited bill details
- KOT allocation report
- KOT vs. Bills
- Guest comments
- Out-of menu KOTs and Bills
- Location/session-wise sales





Banquets & Event Management System

An exhaustive module to manage all aspects of a banquet / event with ease. Detailed reports and easy handling mechanisms are the most attractive features of this module.

Features

- User defined control parameter.
- Function prospectus (FP) preparation.
- Banquet KOT print with wireless technology.
- Banquet location toggling.
- Credit master with finance module link.
- Supports multi currency/multi mode/cross mode settlements.
- Touch screen interface.
- Colour coded status bar.

Bar & Beverages Management System

The applications here are configurable to user specific requirements making it easy to use and to obtain fast, accurate, up to the minute information for simple and complex environments.

Features

- User defined control parameter.
- Purchase order generation.
- BOT print with wireless technology.
- BOT location toggling.
- Discount/edit/delete parameter.
- One touch speed billing option.
- High sale stock analysis.
- Finance module link.

Stock Control & Inventory Management

Designed to meet the varied requirements of any size hotel or hotel chain, Hotsoft provides the tools to help you run your operation at a greater level of productivity and profitability than ever before.

Features

- User defined control parameter.
- Quotation format design.
- FIFO/LIFO/Mean Average process.
- Purchase order generation.
- Auto stock update from purchase invoice.
- Gate pass issue.
- Barcode reading to item purchase.
- Multi store stock transfer.
- Min level/reorder Level/Max Level stock position master entry.
- Item grouping method.

Food-Cost & Yield Management System

This product has been built specifically for the restaurant industry and is fully integrated with point of sale systems. The module supports magnetic card readers, scanners, local and remote printers.

Features

- User defined control parameter.
- Raw material intend.
- Item recipe master entry.
- KOT items allocation to multiple kitchens.
- Food-cost formula settings.
- Wastage/defrosting deduction.
- Multi kitchen stock transfer.
- Consumption auto update.

Reports

- Reservation register
- Detailed function prospectus
- Banquet forecast
- Revenue forecast
- GUI reports (graph mode)
- Cash-Credit ledger
- Bill register
- Banquet advance register
- Sales performance VS budget
- Transaction log
- Banquet KOT list
- High bills
- Item-wise sales analysis
- Discount/complimentary list

Reports

- Sales register
- Stock register
- Excess/short report
- Purchase register
- GUI reports (graph mode)
- Cash-Credit ledger
- Group/item wise sales
- Cover turn-over
- Sales performance VS budget
- Item/group wise sales
- TOT report
- Excise reports
- Transaction log

Reports

- Quotations
- Purchase register
- Stock ledger
- Price trend analysis
- ABC analysis
- FSN analysis
- Purchase Invoice Book
- Min Level/Reorder Level/Max Level Stock Report
- Stock movement
- GUI based reports
- Supplier history
- Purchase Order Book
- Item group-wise stock movement

Reports

- Kitchen-wise sales
- Item-wise sales
- Item group-wise sales register
- Consumption (Kitchen-wise)
- Cost of production (Item-wise)
- Food-cost (Recipe based)
- Food-cost (Consumption based)
- Kitchen Requests
- Sales vs. Food-cost
- Performance analysis
- Kitchen-wise stock position
- Food-cost variation report



Payroll & Personnel Management

This robust solution is a profit building powerhouse and is scalable to serve demands at different levels.

Features

- Provision to categorize employee type, employee grade, designation & dept.
- Index point calculation.
- Multi zone and company.
- Debit master.
- Loan advances & recovery.
- Employee data bank with transfer history.
- Punch card device interface.

Reports

- Employee checklist
- Attendance analysis
- Wage register
- PF/LIC/ESI register
- Contract expiry report
- Leave/LOP report
- Pay slip
- Leave encashment & over time
- Bonus & allowance book
- Intra-Company transfers
- Debit/loans/advance deducts
- GUI based analysis reports

Asset Management

The product has an impeccable record of proven efficiency, having been tried, tested and implemented successfully in a wide range of hospitality enterprises.

Features

- Provision to categorize asset.
- Depreciation/appreciation calculation.
- Finance module interface.

Reports

- Asset register
- Appreciation/depreciation reports
- Ledger summary/detail
- Financial interface statements
- Forecast summary
- Comparison reports

Finance Management

Aimed at both the establishment and organization levels, this is an international solution that empowers organizations with a fully integrated flexible financial solution. This system is designed around the principles of delivering a packaged solution that has a low total cost of ownership, enabling users to set up a sophisticated financial reporting system.

Features

- Parameter setup with cost-centre setting.
- Multi branch menu.
- Debtor/creditor grouping.
- Book keeping with cheque printing.
- Budget with cost-centre analysis.
- Drill down options.
- Bill matching/unmatching.
- Multi level schedule settings.
- Online data posting from all modules.
- Online receipt/voucher printing.

Reports

- Day Book
- Bank reconciliation statement
- General Ledger & Sub Ledgers
- Financial Statements
- (Trial Balance/P&L Statement/Balance Sheet)
- Profit/cost center reports
- Cash/fund flow statements
- Debtor management
- Budget analysis
- Audit control trials
- VAT enabled
- TDS deduction statements
- Reminders/covering letters
- Ratio analysis
- Credit card re-caption
- Auto receipt posting



Engineering & Maintenance Management

Across-the-desk-query handling was never been easier. It provides provisions for faster query handling and there is no need to go through a series of menus for information access.

Features

Provision to categorize asset.
Depreciation/appreciation calculation.

Reports

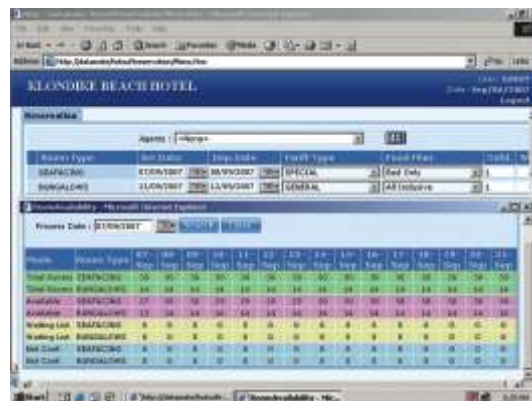
Schedule manager
Job allocation
Maintenance reports
Comparison report
Expense register

CRS (Central Reservation System)

Through the CRS system, a single reservation is required for guest room/function space sales for a chain of hotels on same/different days. Based on the availability, the user can directly reserve his/her room/function space. User will get confirmation through SMS alert and Email messages. Reservation advance is tightly linked through the payment gateway system. Bank transfer facility (e-Banking) also provided on this system. Online data transfer to the local premises of the Hotel through a Webservice is an additional feature of the system.

Features

Data transfer through Webservice.
Payment gateway.
Reserve multiple hotels through a single entry.
Availability chart listing for user decided period.
SMS/Email alert for confirmation.
Image binding facility for showing Room's and Hotel's facility.



Management Information System (MIS)

This unique system provides detailed account of various activities.

Front Office

Revenue report
Sales comparison
Forecast summary
Travel agents analysis
Performance analysis
Conversion ratio
Fund flow
Graphical formats (9)
Reservations
MOD revenue

Food & Beverage

Sales register
Cover turn-over
Location-wise sales comparison (GUI)
Food-cost reports
Beverage revenue
Cash-credit summary
Banquets revenue
Session sales
FSN analysis

Finance

Cost/Profit centre P & L
Financial statements
Cash/Fund flow
Ratio analysis
Debtor/Creditor analysis

Administration

Guest history
Guest comments
Transaction log
Payroll details

Sales & Marketing

An extensive sales and marketing system is integrated with Hotsoft. With an integrated data base, hotels will no longer have to use interfaces to share data between operational modules. Instead, users will share identical inventory, customer and account information, rate availability.





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EFFORT...

Hotsoft is a child of painstaking research and exhaustive test runs. Dynamic professionals in finance, hotel and catering consultants, cost control managers and administration team to make this information as unique as their collective vision. Our software engineers are rigorously trained in Research and Development and armed with knowledge of nascent developments on software platforms across the world. A committed team of Customer Support Engineers waits to redress customer- product dichotomies. Hotsoft was born in an environment of the most contemporary hardware configuration dedicated to its core competence. This environment augmented with cutting edge skills has helped us in bagging prestigious projects both in India and abroad.





More room to place an eclectic service

Just go ahead and upstage the competition, generate more business, maximize profits. Upgrade to Hotsoft and explore avenues to effective management and greater customer satisfaction. Hotsoft has specific advantages over other software for the hospitality industry. The products on offer have all been developed through extensive research and several test runs. In a nutshell they simplify and accelerate processes.



Besides the products themselves, several value additions may also be explored after installation.

Hotsoft provides a user friendly Graphical User Interface (GUI) for easy operation. It facilitates easy user operational guidelines through user manuals for each and every module. This will help employees to adapt to situations and respond effectively with the system. Post installation refresher training on the software is also provided by Hotsoft wherever required.





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